



FOR YOUTH DEVELOPMENT®  
 FOR HEALTHY LIVING  
 FOR SOCIAL RESPONSIBILITY



# NORTH CENTRAL FLORIDA YMCA REQUEST OF TERMINATION

PLEASE PRINT LEGIBLY.

## MEMBERSHIP INFORMATION

MS. MRS. MR.	FIRST NAME	M.I.	LAST NAME	MEMBERSHIP ID#
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To help us ensure future quality at the NCF YMCA, please answer the following questions:

1. Which of the following best describes your reason for leaving the YMCA?

- Lost interest                       Not enough time                       Medical reasons                       Dissatisfied  
 Transfer to another YMCA: \_\_\_\_\_                       Relocating to: \_\_\_\_\_  
 Joined another fitness center: \_\_\_\_\_                       Other; please specify: \_\_\_\_\_

Financial reasons                      Would you be interested in information on financial assistance and reduced membership rates?    Yes /    No

2. What did you *LIKE* most about your YMCA membership?

3. What did you *DISLIKE* about your YMCA membership?

4. What was the #1 reason you joined the YMCA?

5. How likely are you to rejoin the YMCA?

6. Do you have any suggestions to help us improve our facility or programs?

7. Please rate each category on a scale of 1-5, with 5 being excellent:

___ Cleanliness of Facility	___ Staff Friendliness	___ Information Availability
___ Equipment/Maintenance	___ Staff Knowledge	___ Overall Membership Value
___ Quality/Variety of Programs	___ Hours of Operation	___ Facility Security/Safety

PLEASE READ THE FOLLOWING STATEMENTS CAREFULLY AND ACKNOWLEDGE AGREEMENT BY INITIALING WHERE INDICATED.

- \_\_\_ 1. It is my understanding that it will require up to 15 days for my draft to be cancelled.  
 \_\_\_ 2. Termination Requests received between the 1<sup>st</sup> and the 15<sup>th</sup> of the month will incur one final draft fee.  
 \_\_\_ 3. Requests received between the 16<sup>th</sup> and 30<sup>th</sup> of the month will not incur an additional draft fee.  
 \_\_\_ 4. If I stop payment on the final draft, I will be charged a \$25 service fee, in addition to the regular draft fee due.  
 \_\_\_ 5. By canceling, or allowing my membership to expire, I realize that my joining fee is non-transferable after 30 days.  
 \_\_\_ 6. The North Central Florida YMCA policy is to not give refunds except under extenuating circumstances.

Please Note: It can take up to 15 days to stop a draft; your last draft will be processed on \_\_\_/\_\_\_/\_\_\_

Member signature: \_\_\_\_\_ Date: \_\_\_\_\_

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Staff Signature	Date	Director Signature	Date
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